

# Kanchrapara College

ESTD : 1972

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From :



P.o. : KANCHRAPARA  
DIST. : NORTH 24 PARGANAS  
WEST BENGAL, PIN-743145

Ref. No. :

Date :

In response to DVV findings regarding Criteria 5.1.4 the SSR submitted by HEI, this is to state that the clarification is as follows:

**The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases**

1. **Implementation of guidelines of statutory/regulatory bodies**
2. **Organisation wide awareness and undertakings on policies with zero tolerance**
3. **Mechanisms for submission of online/offline students' grievances**
4. **Timely redressal of the grievances through appropriate committees**

HEI Input: A. All of the above

Note: HEI checked and there are no changes on above data.

1. **HEI is requested to kindly note that statutory regulations/norms of UGC/SRA to be provided.**

HEI provided statutory regulations/norms of UGC/SRA.

2. **Kindly provide circular/ web-link/ committee report justifying the objective of the metric.**

HEI provided circular/ web-link/ committee report

3. **Please note that minutes of the meetings of student grievance committee, as per metric.**

HEI provided minutes of the meetings of student grievance committee.

4. **Kindly note that the mechanism of redressal should be available as document and should be hosted in the HEI's Website.**

HEI provided mechanism of redressal and hosted in the HEI's Website.

**All data are given below.**



*[Signature]*  
Principal  
Kanchrapara College  
P.O.- Kanchrapara, Dist.- 24 Pgs. (N)

SI No	Link for Data
1.	<a href="#">Statutory regulations/ norms of UGC/ SRA</a>
2.	<a href="#">Circular/ web-link/ committee report justifying the objective of the metric</a>
3.	<a href="#">The minutes of the meetings of student grievance committee</a>
4.	<a href="#">Mechanism of redressal</a>